



Timely Filing Limit

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The Timely Filing Limit Guide

- In medical billing, time is extremely important because when it comes to claim submissions there is some serious revenue on the line.
- A timely filing limit is a constant, lingering due date that healthcare providers need to understand.



Insurance	Timely filing Limit	Resource
Absolute Total Care	1 year from date of service	https://www.absolutetotalcare .com/content/dam/centene/a bsolute-total-care/pdfs/ Allwell%20Provider%20Manual %202018%20SC.pdf
Accountable Healthcare IPA	90 days from date of service	http://www.ahcipa.com/index_h tm_files/Claims%20Submission% 20Instructions.pdf
ADOC Medical Group	180 days from the date of service	https://www.adoc.us/provider- resources/claims-information/
Aetna	120 days from date of service	https://www.aetna.com/health- care- professionals/disputes- appeals/provider-appeals.html
Aetna Better Health	180 days from date of service	https://www.aetnabetterhealth.c om/pennsylvania/assets/pdf/pro vider/notices/provider- timely- submission-guide-16-03-21.pdf
Aetna Better Health Kids	180 days from date of service	https://www.aetnabetterhealth.co m/pennsylvania/assets/pdf/provi der/notices/provider- timely- submission-guide-16-03-21.pdf
AMA	2 years from date of service	https://provider.amainsure.com /faq
American Progressive	1 year from date of service	http://providerresourcecenter.universalamerican.com/sharedpdfs/provider/TO_PFFS_TermsConditions.pdf



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Amerigroup	90 Days for Participating Providers or 12 months for Non- Participating Providers	https://providers.amerigroup.com/R eimbursement%20Policy%20Documents/ALL_RP_ClaimsTimelyFiling.pdf
Anthem BCBS	90 days after the date of service	https://providernews.anthem.com/california/article/changes-to-timely-filing-requirements-coming-in-october
Argus Dental	90 days after the date of service	https://argusdental.com/wp- content/uploads/2017/09/Dental- Provider- Manual-2017.pdf
Arizona Health Care Cost Containment System	12 months from the date of service	https://www.azahcccs.gov/Plans Providers/Downloads/IHS- TribalManual/IHS-Chap19 Grievances.pdf
Arkansas Medicaid	1 year from the date of service	https://medicaid.mmis.arkansas.gov/Download/provider/provdocs/Manuals/SectionIII/Section_III.doc#:~:text=The%20Code%20of%20Federal%20Regulations,A.
Baptist Health Plan	180 days from the date of service	https://baptisthealthplan.com/pdf/ Timely%20Filing%20of%20Claims.pdf
BCBS Florida	180 days from the day of service	https://www.floridablue.com/site s/floridablue.com/files/docs/Provider%20Manual%20MASTER%2001 %2002%202019.pdf
BCBS North Carolina	1 year from the day of service	https://www.bluecrossnc.com/sites /default/files/document/attachme nt/providers/public/pdfs/BlueBook _July2016.pdf
BCBS Rhode Island	180 days from the day of service	https://www2.bcbsri.com/sites/ default/files/polices/TimelyFiling Limit.pdf
BCBS Texas	1 year from the day of service	https://www.bcbstx.com/provider/pdf/ppo_sec_f-h_claim-review-process.pdf
Beacon Health	90 days from the date of service	https://www.beaconhealthoptions .com/wp-content/uploads/2016 /11/Beacon-Health-Options- Provider-Handbookpdf



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BeechStreet	90 days from the day of service	https://www.beechstreet.com/ Beechstreet/ContentReader? docName=BEECH_DOC_PRV_ MANUAL
Benefit Trust Fund	1 year from date of Medicare EOB	http://www.ccpoabtf.org/Pro grams/piggyback/piggyback _claim.html
Blue Advantage HMO	180 days from date of service	https://www.bcbstx.com/provider/ pdf/secf_filing_claims.pdf
Blue Cross of California	12 months from the date of service	https://mediproviders.anthem. com/Documents/CACA_MMP_ RP_ClaimsTimelyFiling.pdf
Blue Cross PPO	1 year from the date of service	https://www.bcbstx.com/provider/ pdf/ppo_secf.pdf
Blue Essential	180 days from the date of service	https://www.bcbstx.com/provider/ pdf/secf_filing_claims.pdf
Champus	1 year from the day of service	https://www.va.gov/COMMUNITY CARE/docs/pubfiles/brochures/ HowToFileACHAMPVAClaim.pdf
CHIPA (Aetna/MHN)	1 year from the day of service	https://www.chipa.com/wp- content/uploads/sites/4/2016/08 /CHIPA_Provider_Manual_March 2017.pdf
CHIPA (PBH/CHIPA)	90 days from the date of service	https://www.chipa.com/wp- content/uploads/sites/4/2016/08 /CHIPA_Provider_Manual_March 2017.pdf
Cigna (out-of-network provider)	180 days from the day of service	https://www.cigna.com/health- care-providers/coverage-and- claims/submit-claims/when-to- file-claims
Cigna HealthSprings (Medicare Plans)	120 days from the day of service	https://www.cigna.com/iwov- resources/medicare- 2015/docs/timely-filing-limits.pdf
Cigna timely filing (Commercial Plans)	90 Days for Participating Providers or 180 Days for Non- Participating Providers	https://www.cigna.com/health-care- providers/coverage-and-claims/submit-claims/when-to-file-claims



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Clover Health	90 days from the date of service	https://bit.ly/2UhJEUG
Colorado Access	120 days from the date of service	http://3b0c642hkugknal3z1xrpau1- wpengine.netdna-ssl.com/wp-content/uploads/2019/01/Provider- Manual-Section-6.pdf
Coventry Healthcare of Georgia	90 days from the date of service	http://chcgeorgia.coventryhealth care.com/web/groups/public/@c vty_regional_chcga/documents/ document/c157683.pdf
Eastern Oregon CCO (MODA/ODS)	120 days from the date of service	https://www.eocco.com/eocco/-/m edia/eocco/pdfs/provider_manual. pdf?la=en&hash=0384DCFD51350FA 37C6BE112DA85F43D
Elderwood Health	120 days from the date of service	http://www.elderwoodhealthplan. com/for-providers/
Emblem Health	365 days (in-network), 18 months (out-of-network)	https://www.emblemhealth.com/pro viders/provider-manual/claims/timely-submission
Evergreen Health Cooperative	180 days from the date of service	https://www.evergreenmd.org/m aryland-health-insurance- provider-resources/claims-and- payment-options/
Fidelis Care New York	90 days from the date of service	https://www.fideliscare.org/Portals/ 0/Providers/ProviderManuals/2018- 0817-FidelisCare- ProviderManual- English.pdf
First Health (Commercial, Individual, PPO)	6 months from the date of service	https://hf.org/health_plans/pr oviders/forms/provider_timely _filing_guidelines_hfhp.pdf
First Health (Medicare Advantage)	1 year from date of Medicare EOB	https://hf.org/health_plans/pr oviders/forms/provider_timelyfiling_guidelines_hfhp.pdf



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Florida Cenpatico Behavioral Health	180 days from the date of service	https://www.cenpatico.com/conte nt/dam/centene/cenpatico/pdfs/F LFL_ALL_FAQ_122613_ENG.pdf
Florida Hospital Care Advantage	1 year from the date of service	https://www.myfhca.com/fhca/pro viders/forms/provider_timely_filing _guidelines_fhca.pdf
Great-West Healthcare	180 days from the date of service	https://www.parkviewmc.com/app/ files/public/2377/PHC-Cigna-Great-West-2017.pdf
Group Health Cooperative of South Central Wisconsin	by December 31 of the year after the year you received the service	https://ghcscw.com/SiteCollection Documents/2018_Federal_Employe e_Brochure.pdf
Harmony Health Plan (Wellcare of Florida)	180 days (outpatient service) or 90 days (primary insurance payment date), whichever is later	https://www.harmonyhpi.com/WCA ssets/illinois/assets/illinois_medicai d_provider_manual_11_2012.pdf
Harvard Pilgrim Health Care	90 days from the date of service	https://www.harvardpilgrim.org/pls/ portal/url/item/8662B3FFC98D495C 85BE7CA04E809A68
Healthcare Partners	180 days from the date of service	https://www.healthpartnersplans.co m/media/100260464/hpp-provider- manual-2018.pdf
Health Net	180 days from the date of service	https://www.healthnet.com/provco m/pdf/40171.pdf
HealthNet (Non-PPO)	365 days from the date of service	https://www.healthnet.com/portal/pr ovider/content/iwc/provider/unprot ected/working_with_HN/book/non_c ontracting_provider_policies.action
HealthPlex Inc	365 days from the date of service	https://www.healthplex.com/doc/fn/ transparency_in_coverage



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Health Team Advantage	180 days after the date of service	https://healthteamadvantage.com/ wp-content/uploads/HTA-PROVIDER-MANUAL-070118.pdf
Highmark	365 days from date of service (PA and WV), 120 days (DE)	https://content.highmarkprc.com/Fil es/EducationManuals/HFM/hfm-chapter9-1.pdf
Horizon Healthcare Dental Services NJ	180 days from the date of service	https://www.horizonnjhealth.com/sec urecms-documents/459/Billing%20 Guide%20August%202017.pdf
Horizon NJ Plus	180 days from the date of service	https://www.horizonnjhealth.com/ for-providers/resources/claims-information https://www.horizonnjhealth.com/for-providers/resources/timely-filing-requirements
Horizon Valley Medical Group	90 days from the date of service (contracted providers), 180 days (non-contracted providers)	https://www.choicemg.com/wp- content/uploads/2018/08/APC-AB1455-HVMG-Notification- 01.01.2018-for-website.pdf
Household Merch Nni	12 months from the date of service	https://www.cgsmedicare.com/hhh /education/materials/timely_claim _filing_req.html
HSA Health Plan	12 months from the date of service	https://www.hsahealthplan.com/wp-content/uploads/2017/12/MasterPolic ySmall-9-7-15.pdf
Humana	180 Days for Physicians or 90 Days for facilities or ancillary providers	https://www.humana.com/provider/ support/claims/electronic-submission
IlliniCare Health	180 days from the date of service	https://www.illinicare.com/newsroo m/timely-filing-policy-update.html
IMCare	90 days from the date of service	http://www.imcare.org/DocumentC enter/View/4295/2019-Member- Handbook-PDF



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Imperial Health Holdings	90 days from the date of service	http://imperialhealthholdings.com/ wp- content/uploads/2012/07/IHP- Provider-Manual_2017-update- 121817.pdf
John Hopkins Healthcare	180 days after the date of service	https://www.hopkinsmedicine.org/joh ns_hopkins_healthcare/downloads/r esources_guidelines/amd_provider_ manual.pdf
Kaiser Permanente	12 months after the date of service	https://wa-provider.kaiserpermanen te.org/provider-manual/billing- claims/claims-timely
Kalos Health	90 days after the date of service	https://www.kaloshealth.org/wp- content/uploads/2018/10/KHGP_ provider-manual_final-1.pdf
Keystone	180 days from the last date of service	https://www.keystonefirstpa.com/pdf/provider/claims-billing/claims-filing.pdf
L.A. Care	180 days from the date of service	https://www.lacare.org/providers/ claims-edi/submitting-claim
LaSalle IPA (contracted)	90 days from the date of service	http://www.nmm.cc/nmm/en/LSMA %20AB1455%20Sample.pdf
LaSalle IPA (non- contracted)	180 days from the date of service	http://www.nmm.cc/nmm/en/LSMA% 20AB1455%20Sample.pdf
Liberty Advantage LLC.	12 months from the date of service	https://libertyadvantageplan.com/w p-content/uploads/documents/ LIBERTY_Provider-Manual.pdf
Louisiana Health Connections	180 days from the date of service	https://bit.ly/2SHi3dJ
Magellan Complete Care	365 days from the date of service	https://www.magellancompletecare offl.com/media/1464/c-h1015rev5- mcc-fl-provider-handbook-2018.pdf



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Magnolia Health Plan	90 days from the date of service	https://bit.ly/2Hcg2Ed
MARCH Vision	180 days from the date of service	https://www.marchvisioncare.com/docs/ks_providerreferenceguide.pdf
Maryland Physicians Care	180 days from the date of service	https://www.marylandphysiciansc are.com/content/dam/centene/maryland/pdfs/Claims_Submission_ Guide.pdf
Medica	180 days from the date of service	https://bit.ly/2IPPLhu
Medical Mutual	12 months from the date of service	https://provider.medmutual.co m/tools_and_resources/manuals/provider/providermanual.pdf
Medicare	12 months from the date of service	https://cgsmedicare.com/articles/ cope18411.html
Mercy Care Advantage	1 year from the date of service	https://www.mercycareplan.com/a ssets/pdf/MCP%20Provider%20Docu ments/Mercy-Care- Advantage- MCA-Provider-Manual-January- 2018-FinalUA.pdf
Operating Engineers	1 year from date of service	https://ecommerce.issisystems.com/ isite137/eremitimages/137/spd1109.pdf
Oxford Health Plans - Nonparticipating Providers	180 days (CT), 180 days (NJ), 120 (NY)	https://www.oxhp.com/secure/po licy/filing_deadlines_for_claims_ submissions.pdf
Oxford Health Plans - Participating Providers	90 days (CT), 180 days (NJ), 120 (NY)	https://www.oxhp.com/secure/po licy/filing_deadlines_for_claims_ submissions.pdf



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Paramount Advantage	365 days after the date of service	https://www.paramounthealthcare. com/documents/provider/advanta ge-provider-manual.pdf
Passport Advantage	180 days from the date of service	http://passportadvantage.com/wp- content/uploads/2018/08/2018- Passport-Advantage-Provider- Manual_FINAL.pdf
Passport Health Plan	180 days from the date of service	http://passporthealthplan.com/wp-content/uploads/2017/01/Section15_ Prov_Bill.pdf
Positive Healthcare	90 days from the date of service	https://positivehealthcare.net/flor ida/php/for-providers/claims/
SelectHealth	12 months from the date of service	https://intermountainphysician.org /selecthealth/providermanual/Pag es/Claims-Filing-Deadlines.aspx
Signature Advantage	12 months after the date of service	https://signatureadvantageplan.co m/wp-content/uploads/documents /SA_Provider-Manual.pdf
Simply Health - Nonparticipating Providers	365 days after the date of service	https://www.simplyhealthcareplans.com/docs/FLFL_SMH_ProviderManu al.pdf
Simply Health - Participating Providers	6 months after the date of service	https://www.simplyhealthcareplans.com/docs/FLFL_SMH_ProviderManu al.pdf
Sunshine Health	180 days from the date of service	https://www.sunshinehealth.com/co ntent/dam/centene/Sunshine/Advan tage/PDFs/PRO-MCR-FL- Manual.pdf
Texas Medicaid	95 days from the date of service	http://www.tmhp.com/Manuals_PDF/TMPPM/TMPPM_Living_Manual_Current/1_06_Claims_Filing.pdf



Insurance	Timely filing Limit	Resource
Tricare	12 months from the date of service	https://bit.ly/2VuaE34
Tricare for Life	1 year from the date of service	https://bit.ly/2VuaE34
Tufts Health Plan	90 days from the day of service	https://tuftshealthplan.com/docum ents/providers/provider- manuals/comm-provider-manual
UCare	12 months after the date of service	https://docs.ucare.org/filer_public/ files/bulletin_2018_dec6_nursingh omeliability.pdf
Ultimate Health Plans	90 days from the date of service	https://chooseultimate.com/Library/ UHP_ProviderManual.pdf
Unicare	180 days from date of service	https://www.unicare.com/provider/n oapplication/plansbenefits/medical/ notertiary/pw_e244065.pdf? refer=chpproviderunicare&state=WV
United Healthcare	90 days from date of service	http://dc.cn.ubm-us.com/i/629493- allscripts-ebook-december- 2015
University of Utah Health	365 days from date of service, 180 days when Medicare is primary insurance	https://uhealthplan.utah.edu/for- providers/pdf/provider_manual.pdf
UPMC Health Plan	90 days from the date of service	https://www.upmchealthplan.com/docs/providers/2017_ProviderManu al_H.pdf
Vantage Medical Group	90 days from the date of service	https://www.vantagemedicalgroup. com/Documents/VMGAB1455.pdf
Wellcare	180 days from the day of service	https://www.wellcare.com/~/media //na_care_provider_manual_eng _03_2017.ashx



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UCare	12 months after the date of service	https://docs.ucare.org/filer_public/ files/bulletin_2018_dec6_nursingh omeliability.pdf
Ultimate Health Plans	90 days from the date of service	https://chooseultimate.com/Library/ UHP_ProviderManual.pdf

Extension of Certain Timeframes for Employee Benefit Plans, Participants, and Beneficiaries Affected by the COVID-19 Outbreak

https://www.federalregister.gov/documents/2020/05/04/2020-09399/extension-of-certain-timeframes-for-employee-benefit-plans-participants-and-beneficiaries-affected





Thank You

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